

# LEAD SERVER/SUPERVISOR

## FULL-TIME POSITION

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The Front of House team is an integral part of the Fairweather experience. A server/supervisor will provide support to the FOH manager and the serving team. They will also continuously provide enthusiastic and friendly customer service while upholding our values as an ambassador of the brand.

### Responsibilities Include:

- Demonstrate a strong knowledge of our products
- Maintain a fun, safe atmosphere for both staff and customers
- Provide friendly and enthusiastic customer service
- Assist customers with retail purchases
- Ensure daily tasks are completed to Fairweather standards
- Rectify any customer complaints or issues while on duty
- Accurately perform end-of-day cash out duties and any other money handling procedures
- Perform and oversee daily beer inventory counts
- Resolve scheduling conflicts that may arise while on duty
- Enforce changing public health policies, in order to keep customers and staff safe
- Enforce quality and safety controls
- Follow standard opening, closing and weekly duties

### Key Requirements:

- Smart Serve certified
- Knowledge of beer and willingness to learn more
- Flexible availability including evenings and weekends
- Punctual and enthusiastic
- Solid communication and customer service skills

Above all else, a successful candidate must contribute positively to our culture and working environment. At Fairweather we strive to create a positive, inclusive, open minded culture that is a pleasure for all to work in.

This role includes, beer allotment & discounts, and a competitive compensation structure. Total compensation will vary based on experience and training requirements. Additional health benefits available upon successful completion of probationary period.

Hours: 30-44 hrs/week, including evenings and weekends.

Expected Compensation: \$15/hr plus gratuities.

Apply directly through [Indeed.com](https://www.indeed.com) or apply in person at 5 Ofield Road, Hamilton, Ontario. Resumes can also be forwarded to [jobs@fairweatherbrewing.com](mailto:jobs@fairweatherbrewing.com).