

# FRONT OF HOUSE MANAGER

## FULL-TIME POSITION



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The Front of House Manager will maintain a team of servers and supervisors while providing amazing customer service and creating a strong and positive work environment.

### Responsibilities Include:

- Demonstrate a strong knowledge of our products
- Hire and train staff to best fit the bar's needs
- Maintain and source Front of House (FOH) inventory
- Ensure daily staff tasks are completed to Fairweather standards
- Rectify any customer complaints or issues
- Schedule staff and resolve scheduling conflicts that may arise
- Maintain taproom and patio space including private areas
- Ensure all taproom equipment is well maintained and in working order
- Direct FOH staff performance reviews and provide constructive feedback
- Set and enforce quality and safety controls
- Maintain a fun, safe atmosphere for both staff and customers
- Recognize and implement opportunities for growth and improvement
- Accurately perform end-of-day cash out duties and any other money handling procedures
- Perform and oversee daily beer inventory counts
- Monitor and adapt to changing public health policies, in order to keep customers and staff safe
- Work alongside the online sales team to fulfill, ship and schedule home beer deliveries
- Report to management about ongoing improvement initiatives

### Key Requirements:

- 2+Years of management experience
- Smart Serve certified
- Night, weekend and holiday availability
- Understanding and passion for beer and the brewing industry
- A strong desire to constantly learn and improve
- Solid communication and customer service skills
- Punctual and enthusiastic

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- Ability to solve problems in a dynamic environment
  - Demonstrate effective time management skills
  - Strong ability to manage interpersonal relationships

Above all else, a successful candidate must contribute positively to our culture and working environment. At Fairweather we strive to create a positive, inclusive, open minded culture that is a pleasure for all to work in.

This role includes a benefits package, beer allotment & discounts, and a competitive compensation structure. Total compensation will vary based on experience and training requirements.

Expected Compensation: \$54,000-\$70,000

Apply directly through [Indeed.com](https://www.indeed.com) or apply in person at 5 Ofield Road, Hamilton, Ontario. Resumes can also be forwarded to [jobs@fairweatherbrewing.com](mailto:jobs@fairweatherbrewing.com).